



## **REFUND & EXCHANGES**

### **PURCHASES SURPLUS TO REQUIREMENTS**

Provided you can provide a valid till receipt, refunds and exchanges will be accepted up to 28 days from purchase for goods purchased in error/excess to requirements, provided they are unused and in original, unopened, pristine packaging.

Refunds will be offered in the same form as original payment.

After 28 days have elapsed from date of original purchase, as shown on the till receipt, no refunds or exchanges will be entertained.

If a receipt cannot be provided, we will be unable to offer any form of refund/credit or replacement.

Where goods are sold in store marked as 'reduced to clear' no refunds will be given.

Faulty or damaged goods will be replaced/refunded under the terms of the The Consumer Rights Act 2015.

The above policy does not affect your statutory rights.

**Your Local Garden Centre Group Ltd**

Registered Office: The Nursery, 397 Christchurch Road, West Parley, Ferndown, Dorset, BH22 8SJ

Company Number: 09112017 VAT Number: 199406661

[www.yourlocalgardencentre.co.uk](http://www.yourlocalgardencentre.co.uk)